

SUCCESS STORY



Encryption



Authentication



Digital Signatures

The Customer:



INFO AG

www.info-ag.de

Task:

Enterprise protection for confidential documents

Solution:

fideAS® file

enterprise

Encryption and access control for file servers, notebooks and mobile devices with central administration.

The Story:

INFO AG

The INFO AG is one of the leading national providers for premium solutions in IT outsourcing and IT consulting and has gained a strong foothold in the market in the last 25 years. With its backup and network services, the company has set a new course for the IT industry in Germany. By now, the INFO AG has become a full service provider supporting the entire IT value chain. The INFO AG employs 425 people and provides services for the top players of the industry, mainly from the sectors trade and industry, media, banking and insurance. Besides its headquarters in Hamburg, the INFO AG has offices in Düsseldorf, Oberhausen, Frankfurt and Munich. Customers of the INFO AG are for example Reemtsma (ITG), SIGNAL IDUNA, SPIEGEL Verlag and Deutscher Ring, to mention just a few. The INFO AG has been listed on the stock exchange since 1987.

The Background:

Replacement of the existing encryption software by a better product

For many companies, the outsourcing of IT services is a cost-saving process. It helps them concentrate on their core business. Inevitably, the service provider will gain access to confidential customer data. Ensuring the protection of these and also of his own confidential documents is not only a matter of current legislation, but also constitutes a quality feature. The encryption solution used in the past did not meet the high expectations of the INFO AG anymore and was supposed to be replaced by a more up-to-date and more performant system with an easier administration. Given all these requirements, fideAS® file enterprise, winner of the innovation awards 2007 and 2008 of the "Initiative Mittelstand", an initiative for medium-sized businesses, became the product of choice.



Customer quote:

„As IT service providers, the secure handling of data, of our own as well as especially of those of our customers, is a top priority.

fideAS® file enterprise meets our high demands regarding security and offers a high degree of usability. We would recommend fideAS® file enterprise to any of our customers without hesitation.“

Fred Willenbrock
Head of IT infrastructure services
INFO AG

fideAS® – amazingly simple.



Be sure. Be **apsec**.
applied security

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Solution Overview:

- Automated encryption of all sensitive documents on file servers, workstations and notebooks
- Central administration at its easiest
- Audit-proof logging
- Data loss prevention
- Encryption of email attachments
- Innovative key management (patent pending)

Talk to us!

apsec offers a wide variety of services dealing with all relevant questions of data security.

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The Task:

Enterprise protection for all confidential documents

Confidential documents, such as personnel records or contracts, are stored in different places of the IT environment. They can be spread out over internal file servers and notebooks and even mobile devices such as USB flash drives. The protection of these electronic documents from unauthorized access, even from access by system administrators, is a challenge. Accomplishing it while still retaining ease of use and without any interference with existing workflows is by far more difficult. Of course the INFO AG applied the same high standards to their solution of choice as to their own services.

Customer quote:

„What convinced us most about fideAS® file enterprise was its high degree of usability. It was important to us that the software be easy to administer and require no special knowledge. The encryption software that we had been using before was far from fulfilling these demands. Besides, apsec also customized the software for us according to our own special requests. We always felt well supported by our software provider. Perfect!

If we had to decide again, we would always choose fideAS® file enterprise.“

Christian Klinkerfuß
Head of IT
INFO AG

The Solution:

fideAS® file enterprise

fideAS® file enterprise provides for the fully automated encryption of files directly on the user's machine. It runs invisible in the background and therefore does not interfere with the user's daily routine.

The administration is performed centrally with the help of an easy-to-use graphical interface.

With fideAS® file enterprise, the administration of workgroups with shared access to encrypted documents is no problem at all.

In addition to the encryption, fideAS® file enterprise offers functions for the central control of mobile devices such as USB flash drives.

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